

# Fiducius

A Better Kind of Benefit

## Who is Fiducius?

Fiducius is a benefits provider offering student loan and education assistance benefits that help individuals achieve financial wellness. Fiducius uses a unique Student Loan Financial Planning service to educate individuals on the best loan restructuring option for their student loans.

## Is Fiducius a part of the Department of Education?

No. Fiducius is not affiliated with the Department of Education or any academic or governmental entity. While the technology and services provided by Fiducius could be performed without paid assistance, it is similar to how 60% of Americans hire an accountant to prepare their taxes and minimize their tax liability.



## Frequently Asked Questions



### How do I meet with an advisor?

Visit the MyFiducius Portal and log in, answer a few questions about your student loans, and pick a time to speak with an advisor over the phone. Your advisor will then call you at your scheduled time.

### How can I contact Fiducius if I have questions?

Please submit a Contact Us request after logging into the MyFiducius Portal or call 1-513-275-5913.

### Can Fiducius help my family members who do not work at the same employer I do?

Yes, Fiducius can work with your family. Please have them create an account [myfiducius.com/register](https://myfiducius.com/register)

### What can Fiducius help me with?

Fiducius can help you reduce monthly payments, shorten repayment schedules, and increase forgiveness.

### I cannot log into the portal. What do I do?

Select "Forgot Password" on the login page, enter your email, and click the reset password button. A link to reset your password will be sent to your email. If this does not work, please email, [LoginAssistance@GetFiducius.com](mailto:LoginAssistance@GetFiducius.com)

### My federal student loans are in default. Can Fiducius help?

Yes, please schedule a meeting with an advisor to learn how Fiducius can assist.