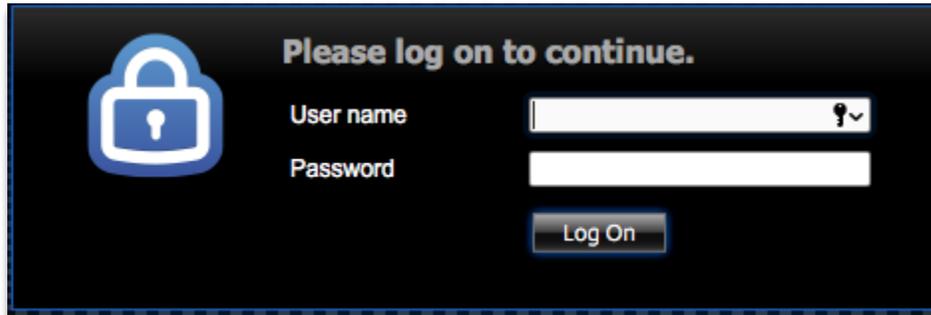


## Windows – Chrome

*Please note, Citrix Receiver is a pre-requisite to this guide. If it is not installed, download and install it from the link on the bottom of the page after logging into remote.unitypoint.org:*



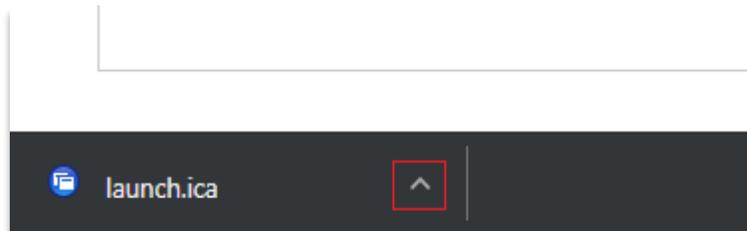
Connect to <https://remote.unitypoint.org/> fill in your domain credentials and click **Log On**. If you are not yet enrolled in Multi-Factor Authentication, contact the IT Service Center at 1-800-681-2060:



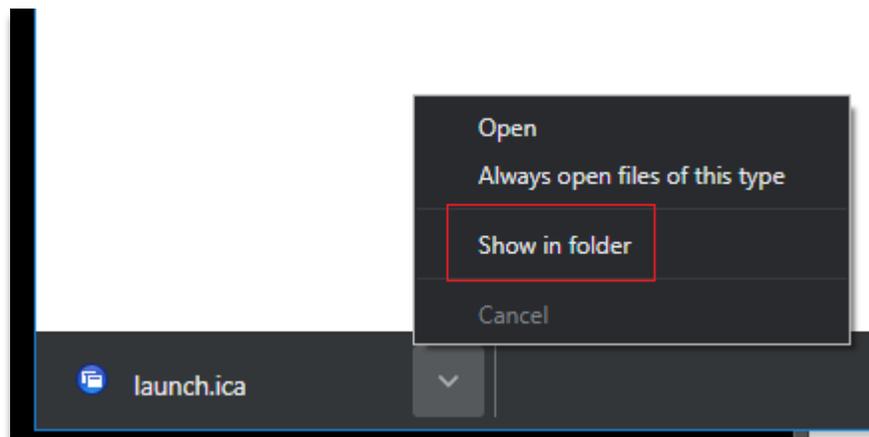
Once logged in, locate the Lawson icon and click it, it will start a file download:



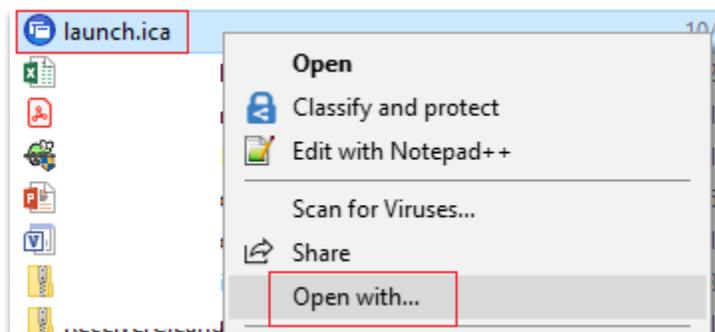
A file named "launch.ica" will be downloaded to your Downloads folder. In the lower-left corner of the Chrome browser, you will see "launch.ica" has been downloaded. Click the **Up Arrow**:



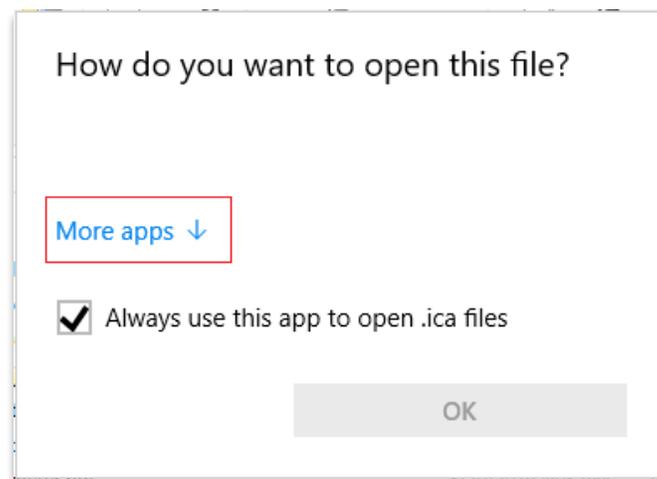
Choose **Show in folder**:



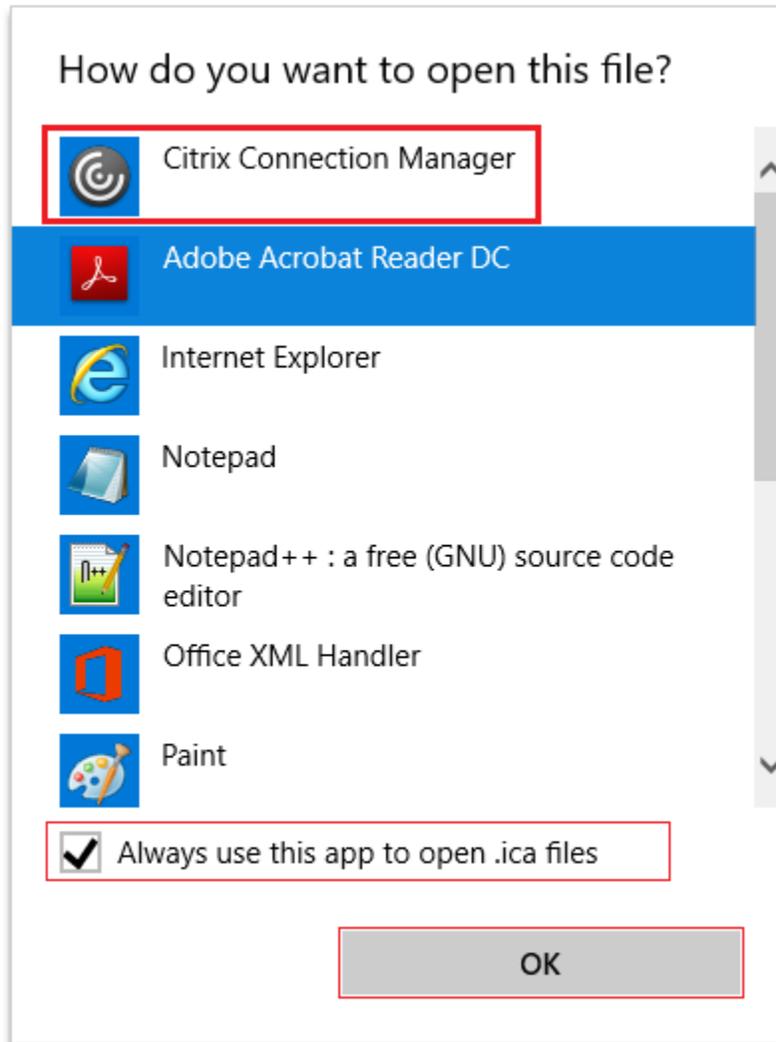
Your downloads folder will open in File Explorer. Find the **launch.ica** file, right-click it, and choose **Open with...**:



In the “How do you want to open this file?” window that opens, click **More apps**:



Find **Citrix Connection Manager** on the list and click to highlight it. Check the box for **Always use this app to open .ica files**. Then click **OK**:



A new window with the Lawson login page will open:

